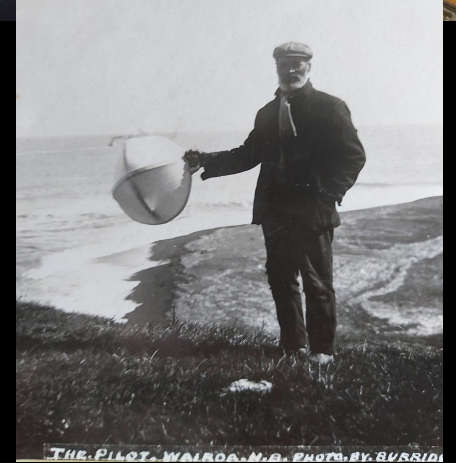




# NeSI

## New Zealand eScience Infrastructure

Nick Jones, Director, NeSI  
February, 2020









**MINISTRY OF BUSINESS,  
INNOVATION & EMPLOYMENT**  
HĪKINA WHAKATUTUKI

Proposes actions in five main areas:

1. Making New Zealand a magnet for talent
2. Connecting research and innovation
3. Start-up^scale-up
4. Towards an extended 'Vision Mātauranga'
5. Building firm foundations.

5. Building Firm Foundations

Create a progressive investment programme

Ensure future-focused, fit-for-purpose institutions and infrastructure

Global quality research infrastructure

“Ensure our research infrastructure is placed on a sustainable footing. We will focus on e-research, databases and collections, and international scale infrastructure collaborations.”





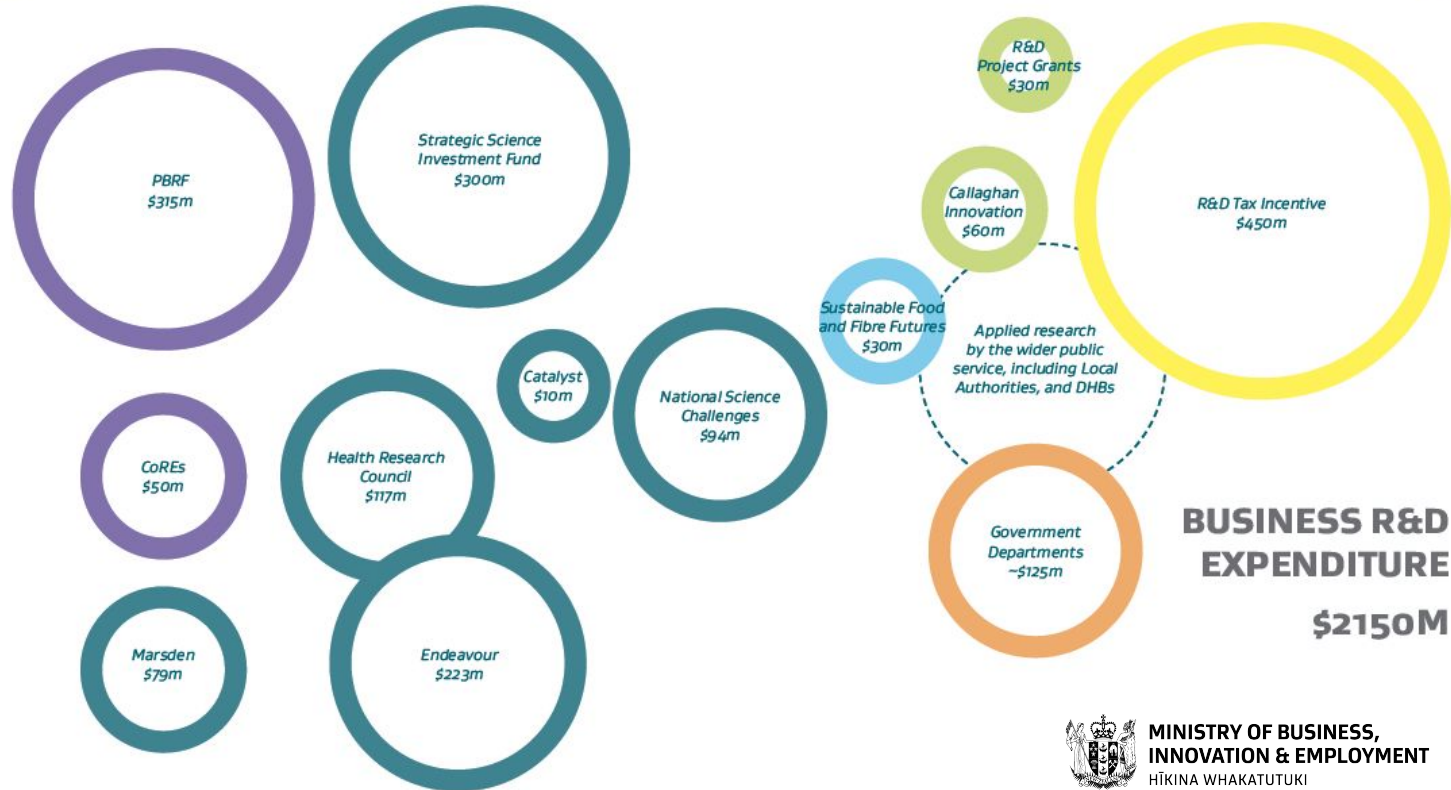
Institutional/  
negotiated

Investigator-led  
Research

Mission-led  
Research

User-led  
Research

Competitive



MINISTRY OF BUSINESS,  
INNOVATION & EMPLOYMENT  
HĪKINA WHAKATUTUKI

# Strategic Science Investment Fund, Infrastructure

“supports infrastructure with high national benefits that will not emerge in the course of usual business because of the investment's scale, complexity, long duration and multi-user nature.”

- REANNZ - advanced research network
- NeSI - advanced research computing
- Genomics Aotearoa
- Nationally Significant Collections & Databases

## Related investments

- NZRIS Research Sector Administrative Data
- ORCID Researcher Identity

The screenshot shows the official website of the Ministry of Business, Innovation & Employment (Hikina Whakatutuki). The page is titled "Infrastructure funded through the Strategic Science Investment Fund". It features a navigation bar with links to "HAVE YOUR SAY", "DATA AND ANALYSIS", and "DOCUMENT LIBRARY". The main content area includes a breadcrumb trail: "Home > Science and technology > Science and innovation > Funding information and opportunities > Investment funds > Strategic Science Investment Fund > Funded infrastructure". The page lists several funded programmes under the heading "Funded infrastructure": Research and Education Advanced Network New Zealand, Australian Synchrotron, National eScience Infrastructure, Research Vessel Tangaroa, Genomics Aotearoa, Nationally Significant Collections and Databases, Enhanced Geohazards Monitoring, and Review of scientific collections and databases. A section titled "Access to high quality research infrastructure is a critical input into excellent science." explains that the SSIF allows for greater coordination and impact from this nationally critical infrastructure and currently funds: Research and Education Advanced Network New Zealand, Square Kilometre Array, Australian Synchrotron, and National eScience Infrastructure.

MINISTRY OF BUSINESS,  
INNOVATION & EMPLOYMENT  
HIKINA WHAKATUTUKI

HAVE YOUR SAY > DATA AND ANALYSIS > DOCUMENT LIBRARY >

Building and energy Business and employment Immigration and tourism Science and technology Cross-government functions About

Home > Science and technology > Science and innovation > Funding information and opportunities > Investment funds > Strategic Science Investment Fund > Funded infrastructure

STRATEGIC SCIENCE INVESTMENT FUND

Funded programmes

Funded infrastructure

- Research and Education Advanced Network New Zealand
- Australian Synchrotron
- National eScience Infrastructure
- Research Vessel Tangaroa
- Genomics Aotearoa
- Nationally Significant Collections and Databases
- Enhanced Geohazards Monitoring
- Review of scientific collections and databases

## Infrastructure funded through the Strategic Science Investment Fund

The Strategic Science Investment Fund (SSIF) Infrastructure supports infrastructure with high national benefits that will not emerge in the course of usual business because of the scale, complexity, long duration and multi-user nature of the investment.

Access to high quality research infrastructure is a critical input into excellent science.

The SSIF allows for greater coordination and impact from this nationally critical infrastructure and currently funds:

- Research and Education Advanced Network New Zealand
- [Square Kilometre Array](#)
- Australian Synchrotron
- National eScience Infrastructure

# Growing the computing capability of NZ researchers

for our future wellbeing and prosperity



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# NeSI.101

Established in mid-2011

- ... nearing end of second contract (in year 6 of 7)

Started as a network of separate HPC facilities and services

- ... providing access to separate facilities to a common standard

Now a nationally managed computing/data platform + team

- ... enabling a healthy ecosystem: skills, services, infrastructure

MBIE reviewed / evaluated in mid-2017, recommended continued investment with some changes

- ... draft investment case indicated challenges moving beyond current performance given situation

- ... key questions around how we built NeSI on a club while also supporting the Rest Of New Zealand

---



## Disciplines Supported



Biology



Engineering



Astronomy



Physics



Computer Science



Medical Science



Earth Science



Social Science



Mathematics

## Core Services



High Performance Computing & Analytics



Consultancy



Training



Data Transfer & Share

## Our Infrastructure



Māui



Mahulka

>136

million  
CPU core hours  
available per year

>1.7

petaflops  
peak performance

>130

GB/s  
IO bandwidth

# Making waves in global food production technology

**Kendall Clements**

*(University of Auckland)*

**Lindsay White**

*(Auckland University of Technology)*

“The molecular work associated with this research generates huge amounts of data, and NeSI’s resources provide critical computing infrastructure.”

## NeSI delivered:

- High performance computing resources — having more than 1 TB of sequence data, Mahuika was used to run their genome assemblies and -omic data analyses.





# Modelling the careers of cricket players

**Oliver Stevenson & Brendon James Brewer**

Department of Statistics

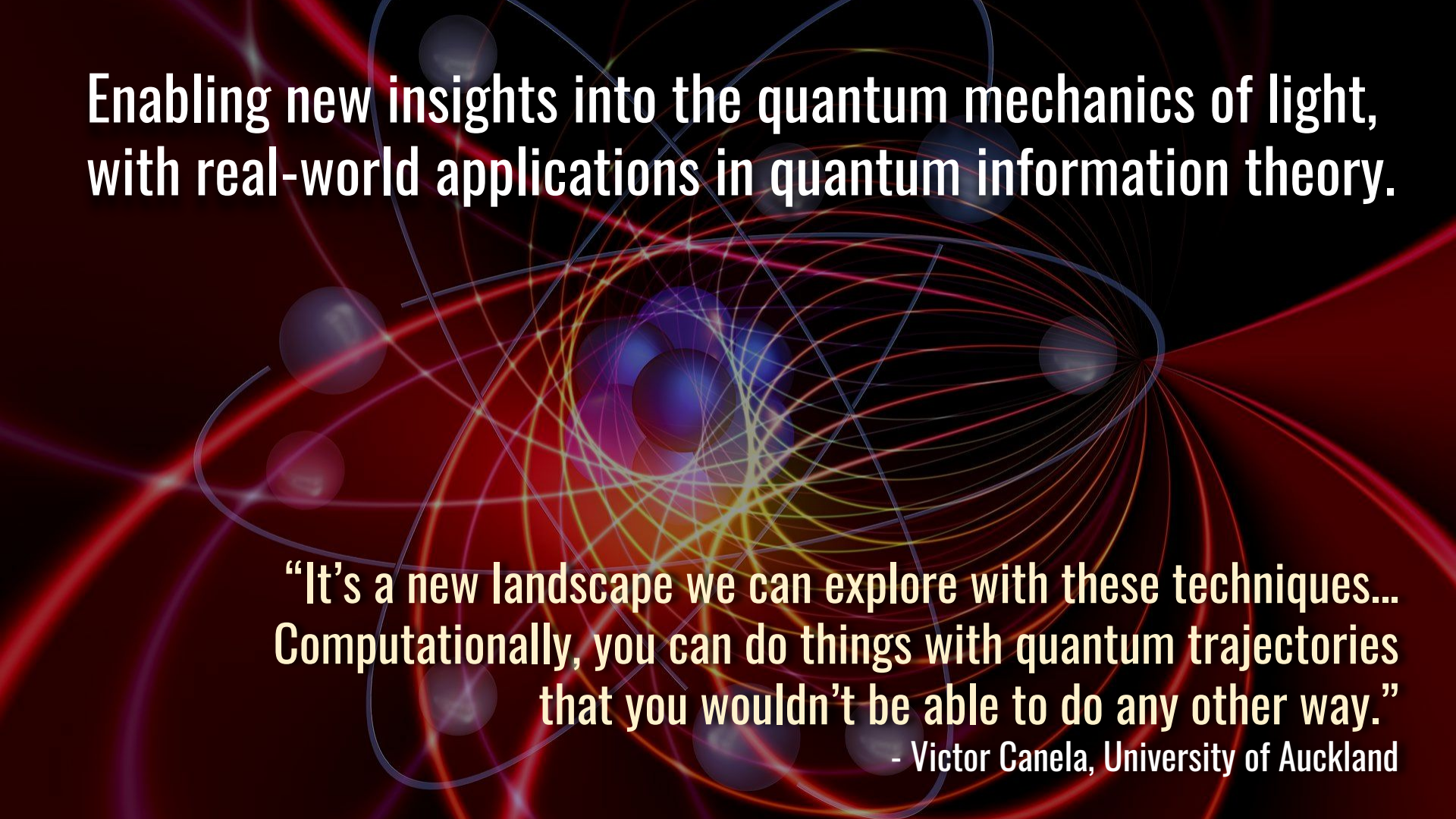
*University of Auckland*

“NeSI allows us to run the model on hundreds of players simultaneously, rather than on one player at a time.”

## NeSI delivered:

- High performance computing resources





**Enabling new insights into the quantum mechanics of light,  
with real-world applications in quantum information theory.**

**“It’s a new landscape we can explore with these techniques...  
Computationally, you can do things with quantum trajectories  
that you wouldn’t be able to do any other way.”**

**- Victor Canela, University of Auckland**

# Understanding the behaviours of light

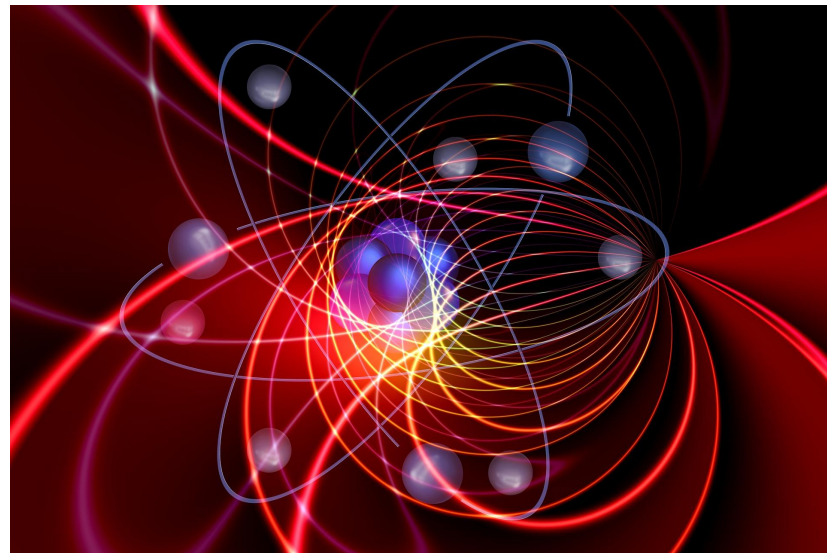
**Victor Canela & Jacob Ngaha**

*University of Auckland*

“We are running close to a hundred jobs at the same time and each job has separate parameters...**NeSI was able to supply a script that keeps track of this automatically.**”

## NeSI delivered:

- High performance computing resources
- Computational science expertise
- Code optimisation, automation, improved workflow





# Using parallel processing to study ocean life

**Alexis Marshall**

*(University of Waikato)*

“We contacted NeSI because we were going from trying to assemble 100,000 individual 150 nucleotide base sequences, to trying to assemble 1.4 billion. We were having computational issues with memory, but also time.”

## **NeSI delivered:**

- NeSI’s Computational Science Team expertise and access to the parallel processing capabilities of NeSI’s Mahuika supercomputer helped Alexis reduce her time spent on sample data processing from weeks to 48 hours.



# Speeding up seismic simulations to help New Zealand better prepare for massive earthquake events

**Yoshihiro Kaneko**

*(GNS Science)*

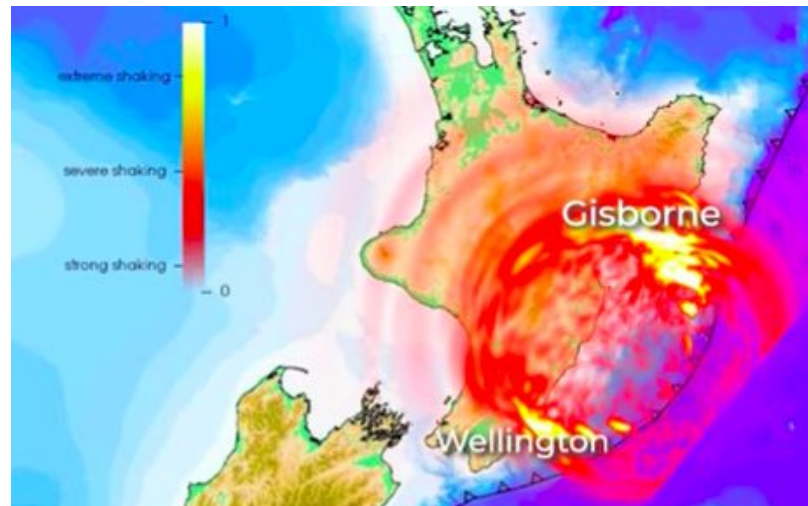
**Bryant Chow**

*(Victoria University of Wellington)*

GNS Science researchers are producing detailed images of the 3D structure and geometry of the Hikurangi mega-thrust region.

## NeSI delivered:

- By consulting with NeSI's Computational Science Team, Yoshihiro and Bryant were able to build and run the numerical tools required to simulate seismic wave propagation, creating a model that will help New Zealanders better prepare for future massive earthquake events.



# Using machine learning to study marine mammals

## Giacomo Giorli

*National Institute of Water and Atmospheric Research (NIWA)*

"By understanding the abundance and distribution of different marine mammals in New Zealand, we can inform conservation policy, management of marine resources, licensing for offshore activity and create better environmental impact assessments."



## NeSI delivered:

- Working with NeSI's Computational Science Team, Giacomo was able to use machine learning techniques to categorise the sounds from three whale species. Information about these species will be used to inform regulation on marine activity, as well as conservation efforts.

# A partnership approach to building skills in NZ's genomics research sector

Together, NeSI and Genomics Aotearoa have the domain knowledge, technical skills, and motivation to address the skills gap facing New Zealand's genomics and bioinformatics sector.

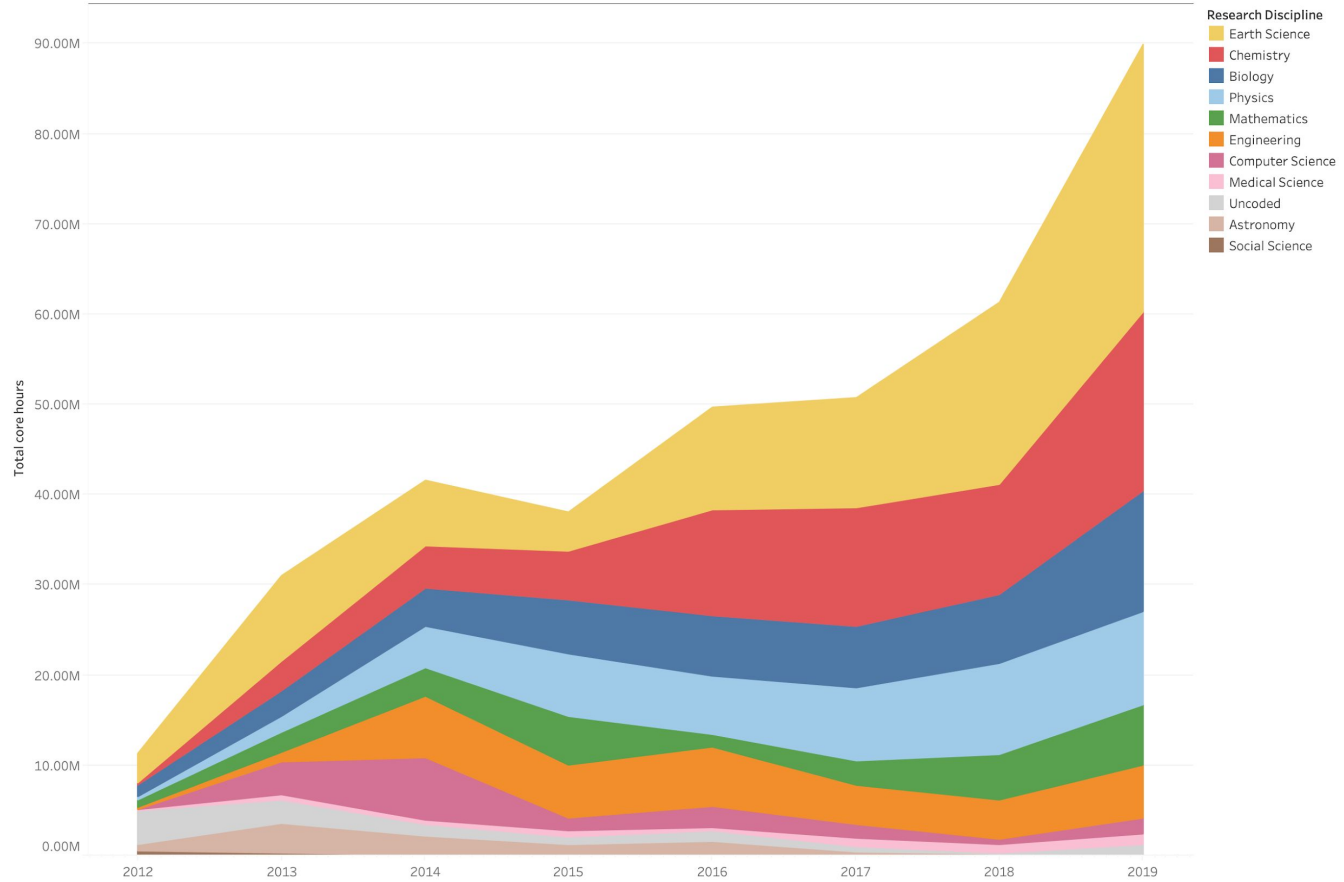
## The Outcome:

- In order to address skills gaps in scripting and workflow management, as well as access gaps to high performance computers and data sharing tools, NeSI and Genomics Aotearoa are collaboratively delivering highly-relevant genomics skills training that facilitates capability growth among New Zealand researchers.





Core Hours Used (grouped by Research Discipline)



# NeSI Research Impact

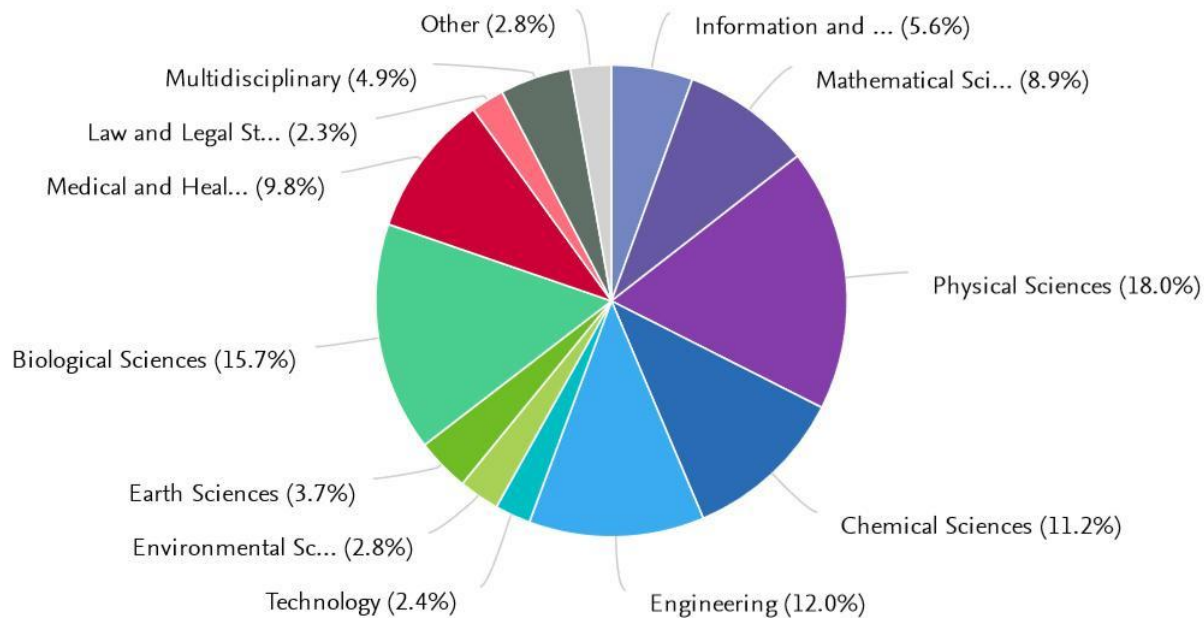


Year range: 2013 to 2019 /Q1.

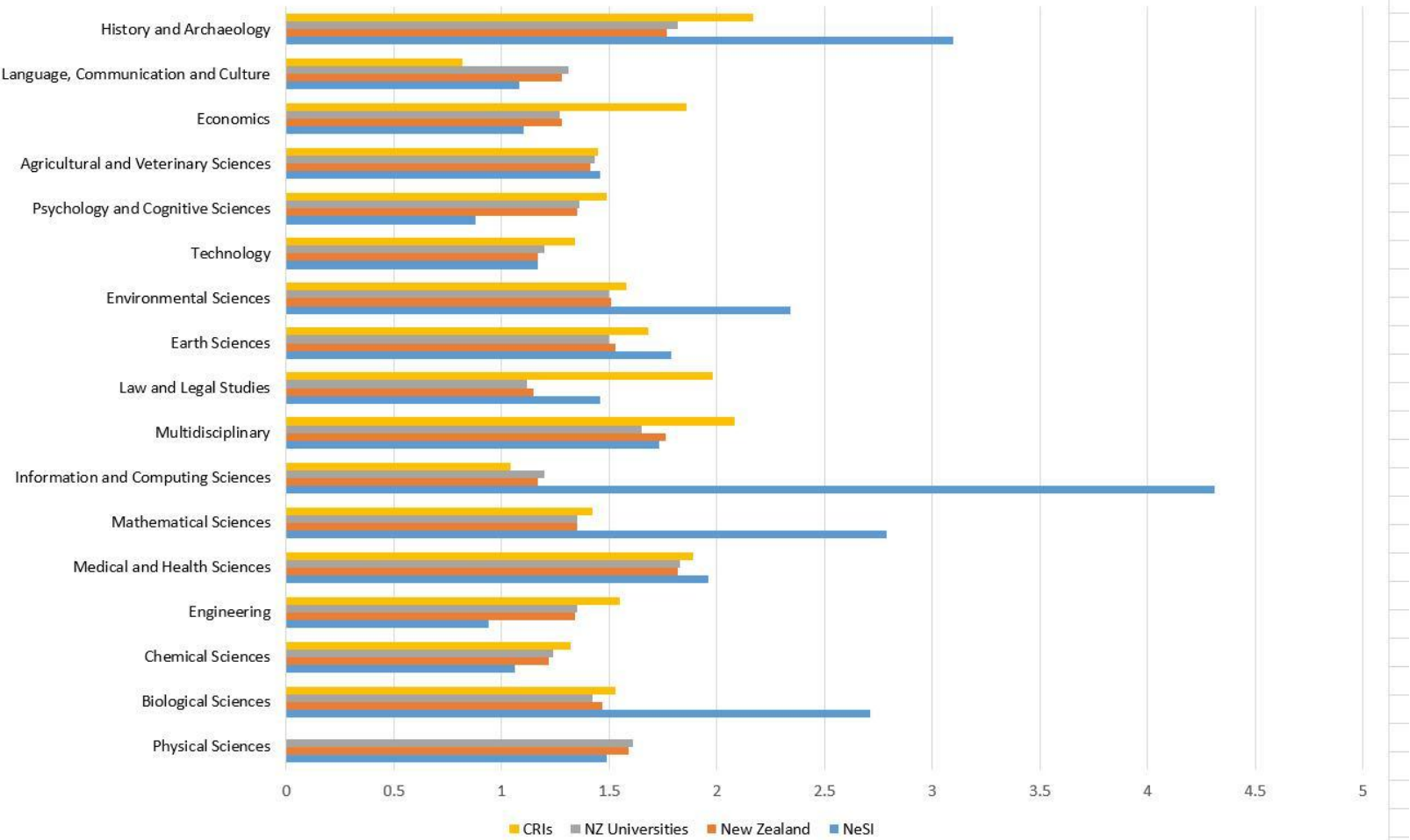
Journal articles <b>343</b>	Authors <b>1,334</b>	Field-Weighted Citation Impact <b>1.80</b>
Citation Count <b>5,456</b>	Citations per Publication <b>15.9</b>	

Data source: Scopus  
Citation analysis: SciVal

# Publications by Subject

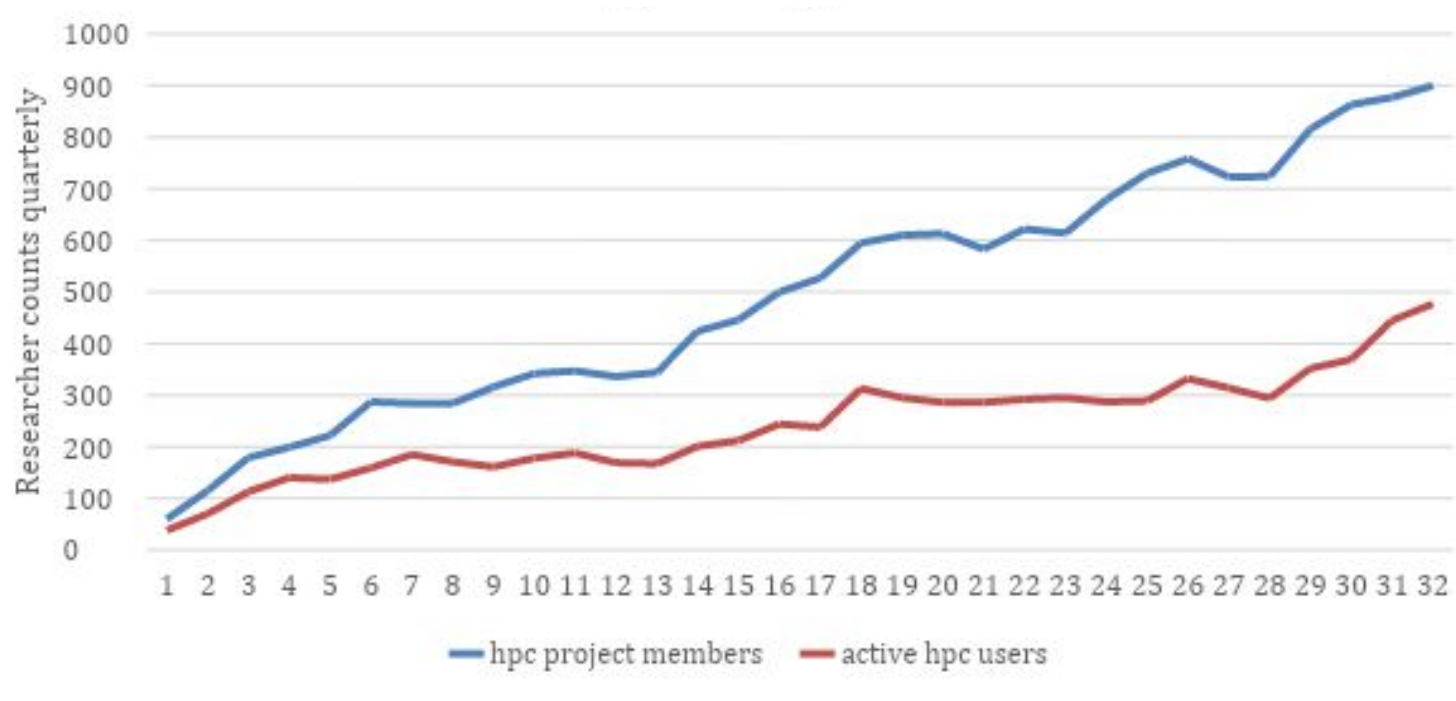


# Field Weighted Citation Impact 2013-18

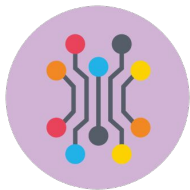




# Researchers actively using NeSI vs project team members



# Services



## High performance computing (HPC) and analytics

- High performance computing & data platform for research
- Data analytics, modelling, and simulation software applications
- Virtual labs, visualisation, pre/post processing, cloud integration



## Data transfer and share

- High speed, secure data transfer using Globus (global data management platform)
- End-points nationally and internationally to support end-to-end collaboration



## Training and researcher skill development

- In-person and online training to grow skills in NZ research sector
- Partnership with The Carpentries - global programme teaching foundational coding and data science skills to researchers

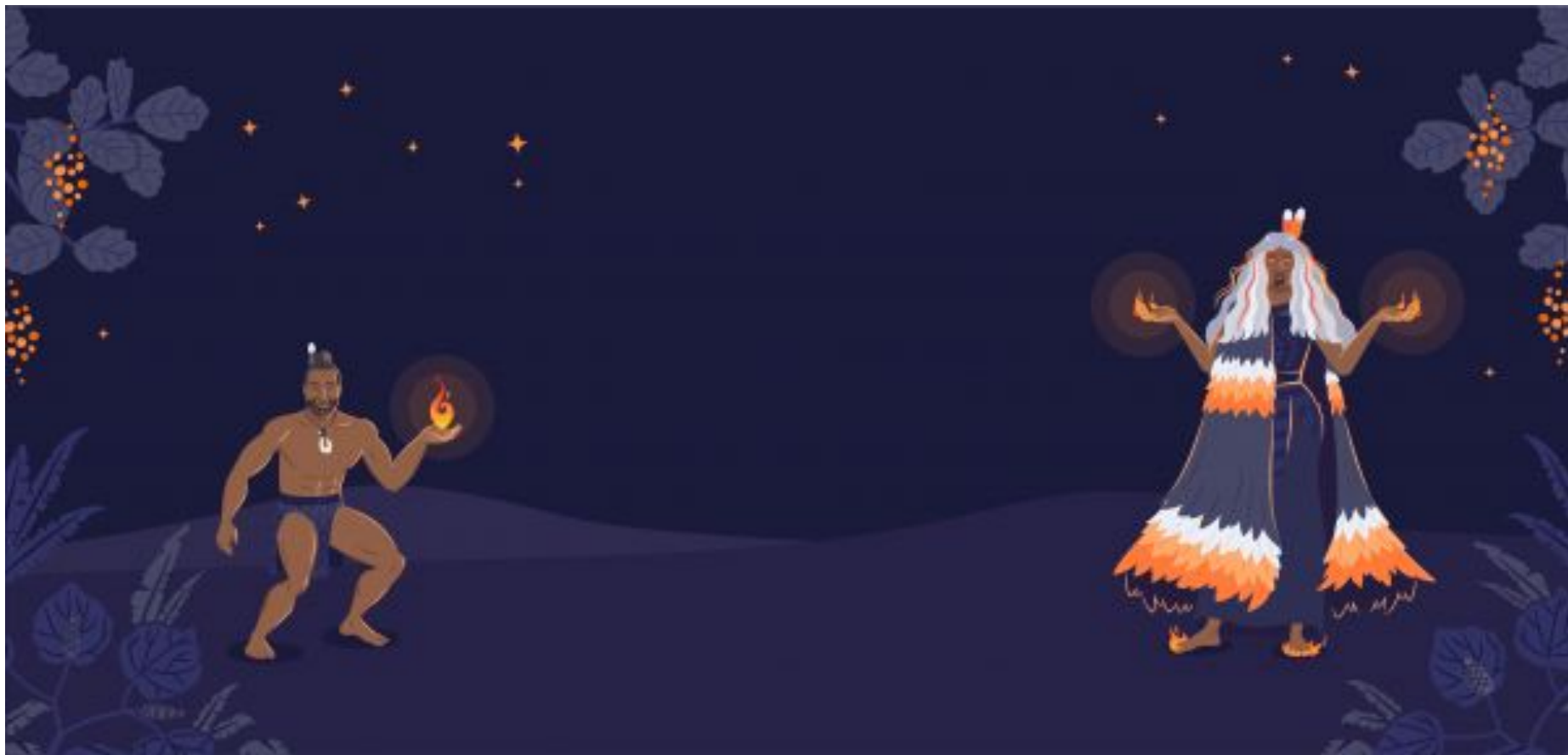


## Consultancy

- Computational science experts available to lift computational capabilities of research teams, as well as optimise tools & workflows



Mahuika and Māui are housed inside the purpose-built NIWA High Performance Computing Facility in Wellington







**Robin Bensley**

Business Operations Manager,  
University of Auckland



**Blair Bethwaite**

Solutions Manager,  
University of Auckland



**Thomas Berger**

Product Manager,  
University of Auckland



**Fabrice Cantos**

HPC Operations Manager,  
NIWA



**Laura Casimiro**

Operations Coordinator,  
University of Auckland



**Brian Flaherty**

Data Services Product Manager,  
University of Auckland



**Kim Frew**

Science Engagement Manager,  
University of Auckland



**Megan Guidry**

Research Communities Advisor,  
University of Auckland



**Greg Hall**

Systems Engineer,  
University of Auckland



**Yuriy Halytskyy**

Systems Engineer,  
University of Auckland



**Wolfgang Hayek**

Scientific Programmer,  
NIWA



**Matt Healey**

Application Support Specialist,  
University of Otago



**Aaron Hicks**

Systems Engineer,  
NIWA



**Jose Higinio**

Systems Engineer,  
NIWA



**Jun Huh**

Business Innovation  
and Growth Manager,  
University of Auckland



**Nick Jones**

Director,  
University of Auckland



**Marko Laban**

Software Product  
Engineering Lead,  
University of Auckland



**Nancy Lin**

Data Analyst,  
University of Auckland



**Nooriyah Lohani**

Research Communities Advisor,  
University of Auckland



**Jana Makar**

Communications Manager,  
University of Auckland



**Peter Maxwell**

Application Support Specialist,  
University of Auckland



**Alexander Pletzer**

Scientific Programmer,  
NIWA



**Nitharsan Puwanendran**

Analyst Programmer,  
University of Auckland



**Georgina Rae**

Engagement Manager,  
University of Auckland



**Kumaresh Rajalingam**

Analyst Programmer,  
University of Auckland



**Ben Roberts**

Application Support Specialist,  
Manaaki Whenua –  
Landcare Research



**Albert Savary**

Application Support Specialist,  
University of Otago



**Chris Scott**

Scientific Programmer,  
University of Auckland



**Dinindu Senanayake**

Genomics Support Specialist,  
University of Auckland



**Anthony Shaw**

Application Support Analyst,  
University of Auckland



**Nick Spencer**

Site Manager  
Manaaki Whenua –  
Landcare Research



**Callum Walley**

Application Support Analyst,  
University of Auckland



**Damian Wheeler**

Site Manager,  
University of Otago



**Jeff Zais**

Senior Science Advisor &  
Platforms Architect,  
NIWA

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## Wednesday 12 Feb

**1:30 - 1:50 pm - Megan Guidry** - Training:  
It's better together

**1:30 - 5:30 pm - Chris Scott** - First steps in  
machine learning with NeSI

**1:50 - 2:10 pm - Callum Walley** -  
Engineering HPC: What's going on?

**2:10 - 2:30 pm - Marko Laban** -  
Cloud-native technologies in eResearch:  
Benefits & challenges

**2:50 - 3:00 pm - Jun Huh** - Learning how to  
learn

**3:30 - 4:30 pm - Megan Guidry** - Building  
and supporting a NZ digital literacy  
training community

**3:30 - 4:30 pm - Blair Bethwaite** - Research  
Cloud NZ

## Thursday 13 Feb

**11:00 - 11:20 am - Wolfgang Hayek** - Singularity  
containers on HPC

**11:00 am - 12:20 pm - Brian Flaherty** - Building  
a national/regional data transfer platform:  
Globus BoF

**1:30 - 1:50 pm - Nick Jones** - Advancing New  
Zealand's computational research capabilities  
and skills

**1:30 - 1:50 pm - Jun Huh** - User journey-driven  
product management

**1:30 - 5:30 pm - Blair Bethwaite** - Containers in  
HPC tutorial

**1:50 - 2:10 pm - Brian Flaherty** - Where Data  
Lives: NeSI, taonga and growing repository  
services

## Thursday 13 Feb (cont.)

**1:50 - 2:10 pm - Jeff Zais** - Worldwide trends in  
computer architectures for data science

**2:10 - 2:30 pm - Dinindu Senanayake** - HPC for  
life sciences: Handling the challenges posed  
by a domain that relies on big data

**3:30 - 5:30 pm - Jana Makar** - Growing the  
eResearch workforce in an inclusive way

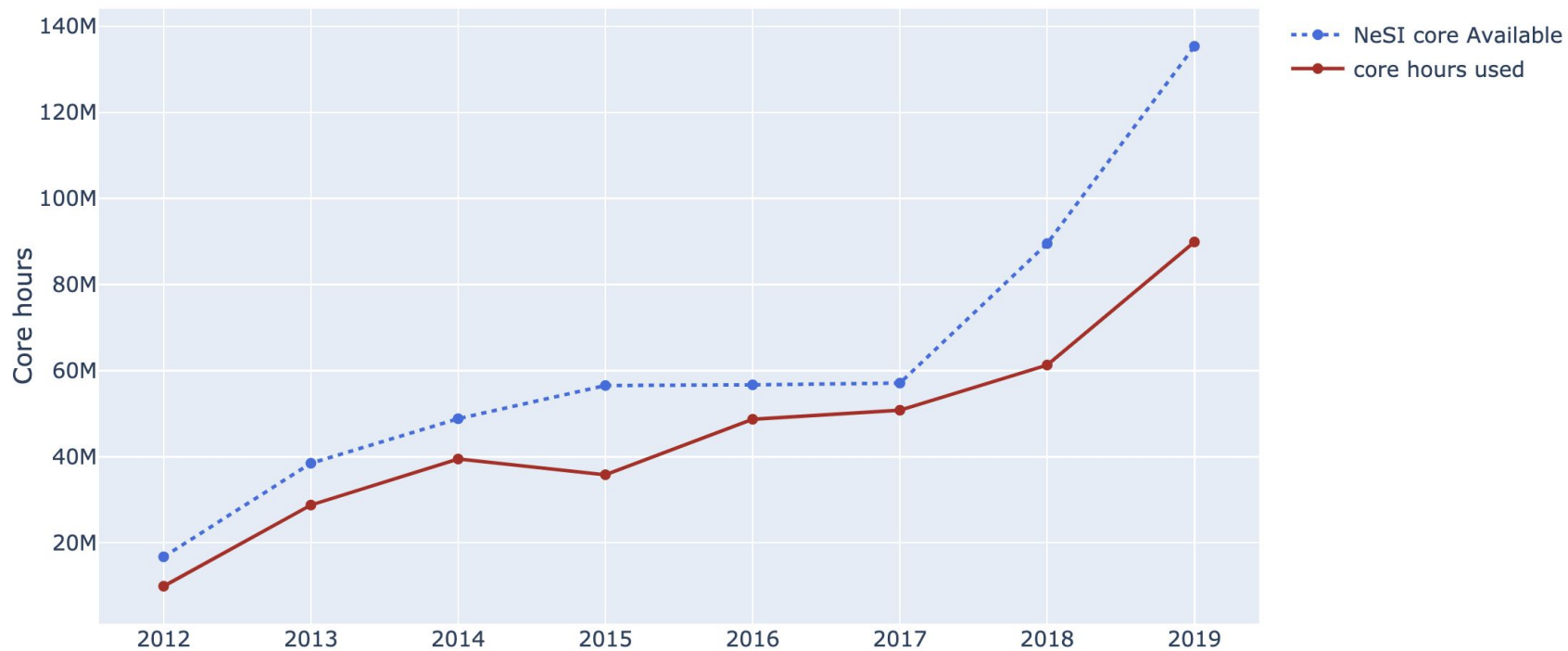
## Friday 14 Feb

**11:20 - 11:40 am - Alexander Pletzer** -  
Enhancing eResearch productivity with NeSI's  
consultancy service

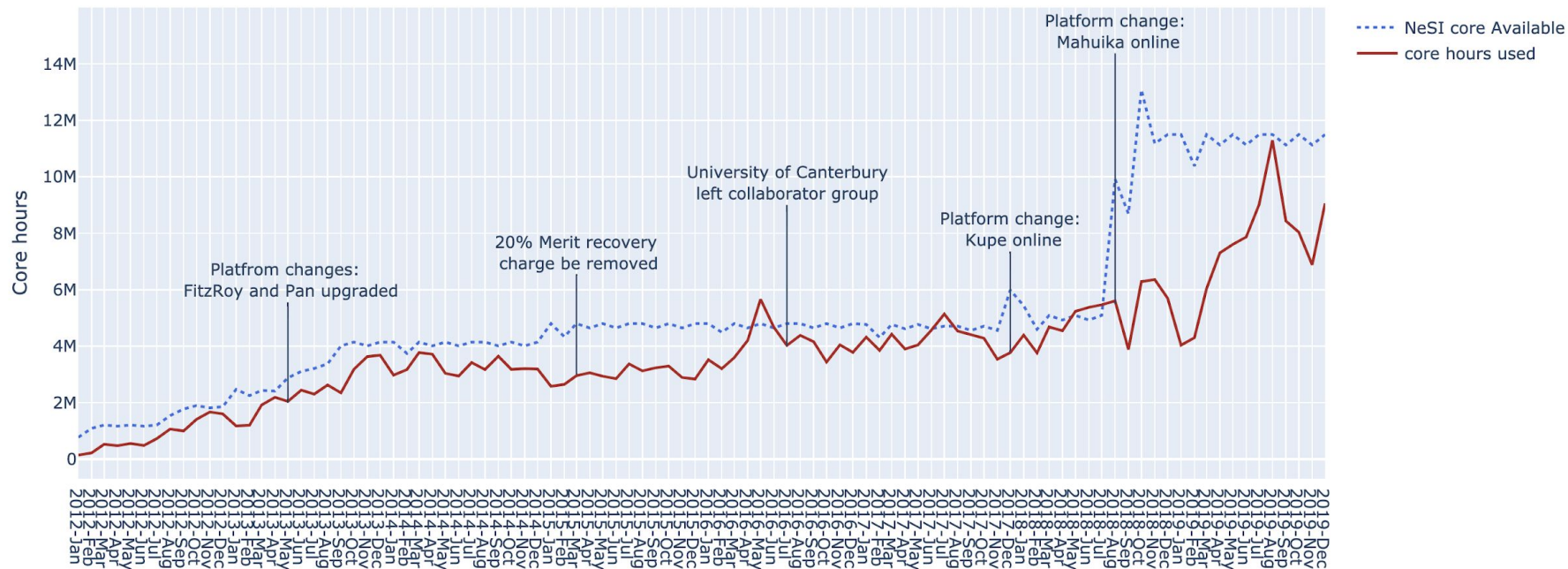
**1:30 - 3:40 pm - Nooriyah Lohani** - Research  
Software Engineering (RSE) community  
update and next steps in New Zealand

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## Total core hours 2012 - current



## Total core hours 2012 - current





# NeSI user journey

Actor: a researcher using NeSI for the first time (not an HPC expert)

Scenario: They want to use advanced research computing resources to do better research (a resource can be hardware, tools, knowledge, expert support, training, and more)

Expectations:

- \* clear online information of resources
- \* domain experts to provide best practices, tools, and knowledge to do best research
- \* options to upskill along the way as needed
- \* friendly and helpful support

High level funnel

Learn about NeSI

Onboarding

NeSI aided research

Complete

User phase

Become aware of NeSI

Learn about NeSI capability

Account and project set up

Try NeSI with proposal development

Set up research environment

Do advanced research computing with NeSI

Publish output

Future engagement with NeSI

Actions

Hear about NeSI from colleagues

Browse NeSI website

Create account

Access NeSI system

Set up necessary software and tools

Write codes with available suite of scientific software

Transfer or share data with colleagues

Respond to NeSI end of project survey

Hear about NeSI from events

Read about NeSI from an information package

Apply for a project (proposal development)

Learn about the system (available software, queues, etc.)

Transfer data into the system

Run some jobs

Share notable research stories with NeSI to help with a case study

Find NeSI by Google search

Read NeSI case studies

Set up system password

Run some test jobs

Learn about the system

View queue / job / project status

Get involved in HPC community (including NeSI events)

Find NeSI from institutional resources (e.g. CeR website link)

Engagement with a NeSI staff

Set up 2nd factor authentication

Try out some analytics tools

Analyse using analytics tools / visualisation / virtual lab

Refer NeSI to colleagues

Attend NeSI onboarding training

Apply for a full project

Engagement with the support team to expand on a PD

Transfer data into and out from the system

Attend NeSI training events (carpentries, advanced trainings, and workshops)

Get help from HPC / domain experts

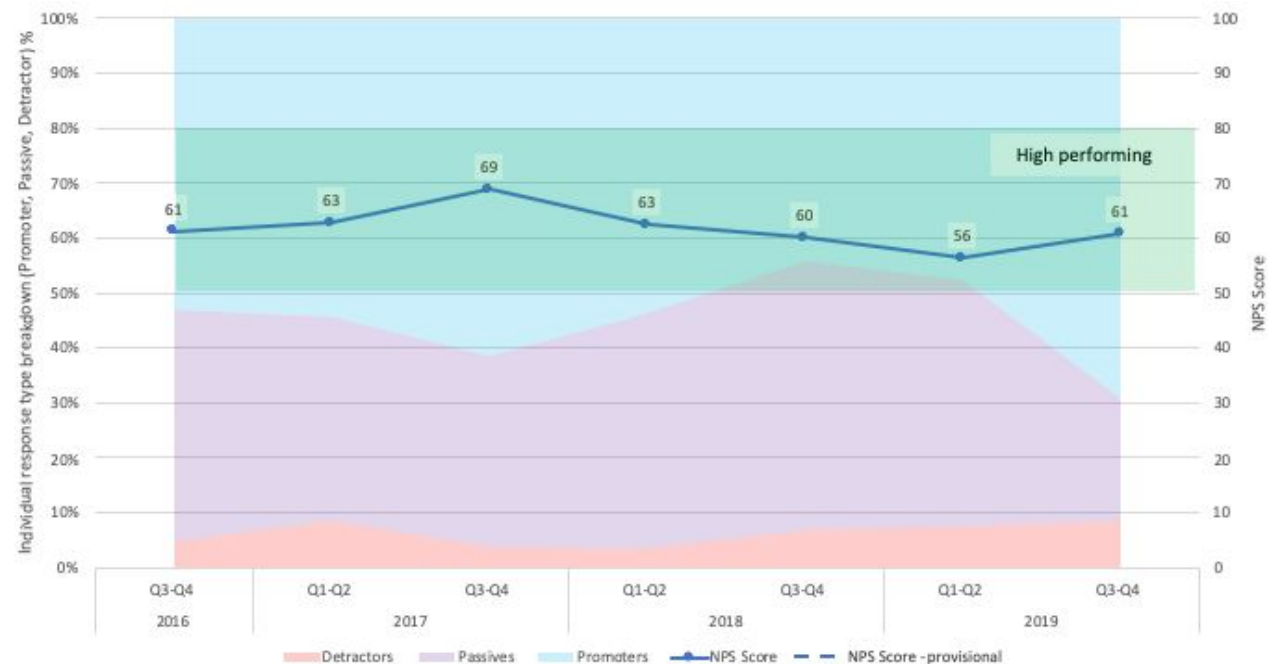
Getting  
started ...



## Achievements & successes

- Scale up in usage and users across the infrastructure
- Maintain high quality support service - 3.1k requests, 99%+ satisfaction @ 43% response rate
- Reduced complexity to log in
- Rolling upgrade and maintenance of the systems.
- National fit-for-purpose review and allocations
- Enhancements to internal data-models to enable richer allocation management and reporting
- Entitlement controls to improve dynamics of use and ROI
- Purchase to increase national availability of high memory nodes
- Building-up data analytics: AI/ML frameworks directly available, container support, documentation, workshops
- Piloted new services - Globus, data archive, Jupyter notebooks

# NeSI Net Promoter Score from end of project surveys



## Insights & learnings

- Capacity growth driven by code scale up as well as user growth
- Memory per CPU is more highly demanded than envisaged
- Storage is a scarce resource:
  - Currently implementing retention policy + data management software between different tiering storage (nobackup, persistent, nearline)
- Proactively identify inefficient use of resources in user workflows
- More Collaborator-hosted projects are moving to Maui style MPI machine than has been seen in the past
  - Opportunity to dynamically rebalance institutional entitlements between machines
- Changes in senior leadership team - retirement, maternity = 3 new senior members
  - New expertise and perspectives coming in



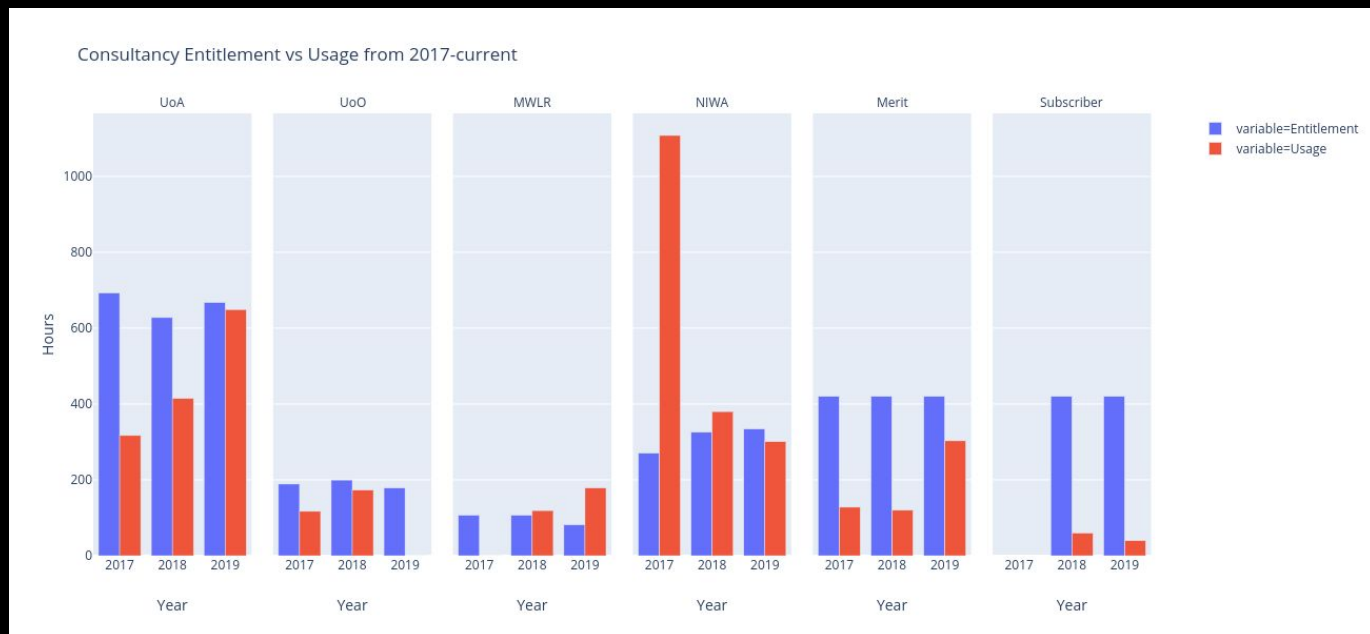
# Computational Science consultancy

- A service offered to NeSI platform users, generally at no cost to the researcher
- A research group granted access to one or more of NeSI's Scientific Programmers
- Projects offered ~90h over 3 months
- Goal is **raise the capability** of the research group so emphasis is on **transferring skills**



**Challenge: identifying projects which would benefit**

# Computational Science Consultancy



## Achievements & successes

- 25 projects underway during 2019 (up from 13 in 2018)
- Researchers reporting benefits in new survey
  - 82 % improved time to solution
  - 73 % upskilled or improved knowledge
  - 55 % enabled or enhanced research capability
  - 27 % improved software sustainability
- Lots of good feedback
  - “The Consultancy service was excellent. It was exactly what I was looking for. In addition to streamlining my research, I've also upskilled...”
  - “We have hugely benefitted from this project. NeSI staff has been absolutely terrific helping us solving visualization problems and optimizing our use of resources. It has been a huge help for the project.”
- Pipeline of new projects filling up

## Insights & learnings

- Good pipeline of new projects
  - Working with App Support to identify projects and turn more tickets into consultancies has worked really well
  - Regularly presenting at conferences
- Great to have members of other teams contributing to consultancy projects
- Still some work to do
  - Spending more time on consultancy projects (may have to spend less on other tasks?)
  - Balancing our time between institutions/classes (work closer with representatives from institutions to create a prioritised queue of projects?)
- Looking forward to the new Data Science Engineer

---

# Training

## Enabling researchers to do better research...

## by supporting communities: digital skills and capability building

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Plant and  
Food:  
Software  
Carpentry



NeSI at  
University of  
Otago Day



Scion:  
Software  
Carpentry



CRI Coding Conference 2016



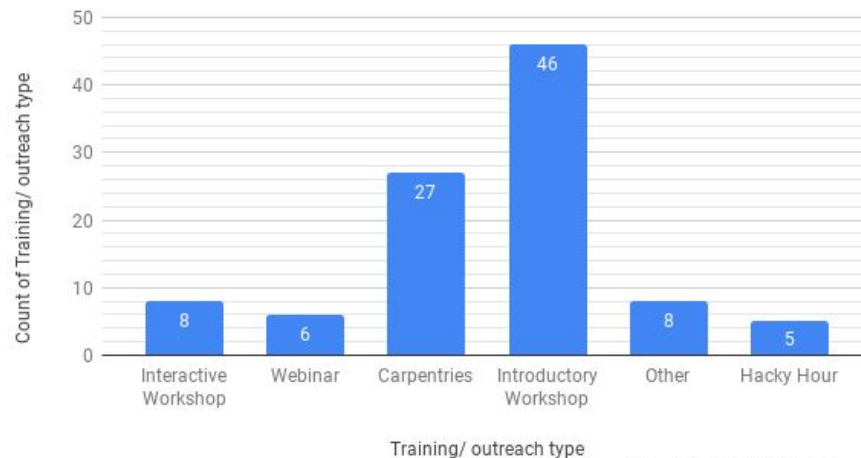
Winter bootcamp: University  
of Auckland Software  
Carpentry workshop

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# Training

Count of Training/ outreach type



## 'Quick Tip' Webinars - Aug - Nov 2019



\*New\* short webinars on tools & skills to help you use NeSI

- 30 - 45 min sessions, delivered by NeSI team members
- Interactive - questions encouraged!
- Will be recorded & posted to NeSI YouTube

Requests for topics??  
Email:  
[training@nesi.org.nz](mailto:training@nesi.org.nz)

Date / Time	Topic
Tues 20 Aug @ 1 - 1:45 pm	NeSI HPC 101: Tips for job scaling & running tests
Wed 11 Sept @ 2:30 - 1 pm	NeSI Data Transfer Platform: How to share data & set up groups using Globus
Wed 9 Oct @ 1 - 1:45 pm	Getting Started with NeSI: How to move your data on and off the NeSI platforms
Wed 6 Nov @ 12:30 - 1:15 pm	Need help? How to access and use NeSI support and consultancy

# Training

## Achievements & successes

- Just under **100** training events for 2019
- 70% of NZ instructor trainees have checked out
- Supported 26 Carpentries workshops throughout NZ
  - Our partnership with GA resulted in the delivery of 6 Genomics Data Carpentry courses in 6 months
- NeSI's first training webinar series
  - 4 webinars
  - Recordings available on youtube
- Online Hacky Hours were trialed

# Training

## Insights & learnings

- Training is a team effort! Thanks to everyone who has contributed
- Raising community awareness re:training is key
- We can still improve the processes around preparing for and running online events
- We love having researchers speak at our webinars!
- Demand for courses continues to grow

# Data Transfer & Share

## National Data Transfer Platform Launch



## Data Transfer & Share

### Achievements & successes

- May relaunch
- May & September NeSI hosted training Webinar of the 'Quick Tips' webinar series.
- Presentations at eResearch NZ, Figshare Fest & eResearch Australasia
- Genomics Aotearoa Data Repository:  
Group-based membership & access controls
- Increased usage



# 2019

**76.5TB**

Amount of data transferred

**166.2 million**

Number of files transferred

**3991**

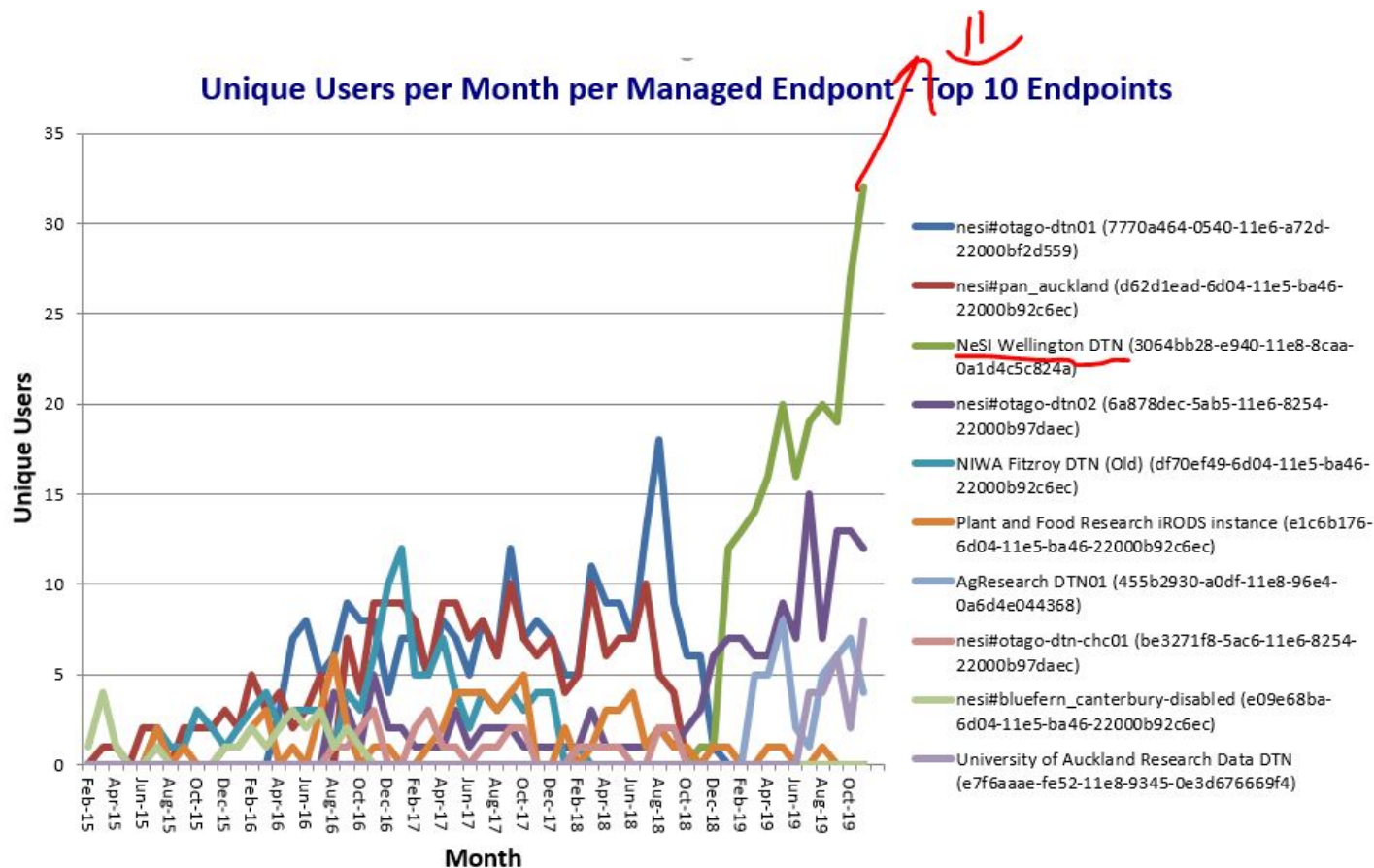
Number of transfers made

# Data Transfer & Share

## Insights & learnings

- Opportunities to grow the platform:  
NZ: CRIs, Universities, Catalyst Cloud  
AU: Aarnet, Synchrotron, Garvan Sequencing Lab...
- Globus automated workflows
- Need to resolve myproxy/authentication issues  
(EduGain as possible solution)

# Data Transfer & Share



# Partnerships



**genomics  
aotearoa**

REANVZ



# Partnerships

## Achievements & successes

- Engagement at research domain level
  - Genomics Aotearoa and Genomics Community
  - Engineering Community
  - RSE Community
  - Women in HPC
- Broader set of Subscriptions
  - AUT, AgResearch, GNS, Canterbury (through QuakeCore)
- Quarterly Service Governance with partners
  - Ongoing set of actions
    - Training and engagement in CRIs
    - All partners have varied needs



# Partnerships

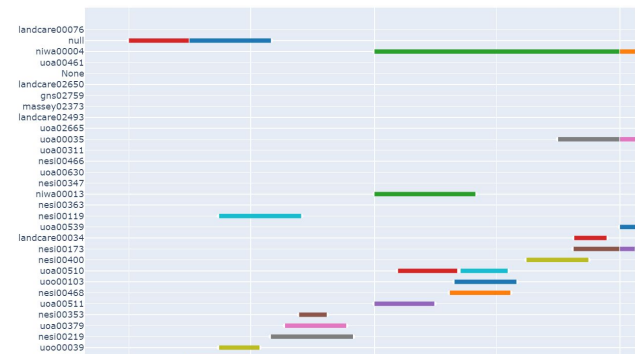
## Insights & learnings

- Takes time and energy to maintain partnerships
  - Number of relationships is broadening
  - Set of needs and points of interest is broadening
- Genomics Aotearoa is an energiser to make us consider our services and engagement approach
  - Joint training plans
  - How to evolve our Data services
    - Long term storage
    - Publication of data

# Services Innovation (changes to NeSI the “Platform”)



Consultancy project from 2017-current



A screenshot of a Jira project dashboard for 'Annual Plan 2019'. The dashboard shows a sidebar with navigation options: Roadmap, Backlog, Board, Reports, Add item, and Project settings. The main area displays the 'December Sprint' with a search bar and filters for Epic and Label. It shows three columns: 'TO DO: 8', 'IN PROGRESS: 21', and 'DONE'. There are three issue cards visible: 'PLAN19-1 Researchers experience improved services on our new platforms: 2 issues', 'PLAN19-2 Enhance data analytics capabilities: 1 issue', and 'PLAN19-3 Implement virtual laboratory capabilities: 1 issue'. Each card contains a description of the issue and a status indicator.

---

## Services Innovation (changes to NeSI the “Platform”)

---

### Achievements & successes

- How we work: Agile at the leadership and team level
  - Work on our infrastructure
    - New large and huge memory nodes are first to be procured from our Platform Acquisition Fund
    - Piloting our incremental investment processes
  - Recruitment ongoing
    - New Leaders
    - Auckland, NIWA, Otago increases in staffing
  - Supporting our Stakeholders
    - Improvements to administrative data and reporting on impact and return on investment
-

---

## Services Innovation (changes to NeSI the “Platform”)

---

### Insights & learnings

- Getting incremental procurement to change capacity/capability was difficult (process, alignment of stakeholders)
  - Transitioning from NeSI 2.1 to NeSI 2.2 was not part of the plan, we have the chance to get better aligned on sector needs to drive NeSI 3
  - NeSI services and set of stakeholders is becoming broader; we need better tools (automation, new metrics) to show value
-



**Robin Bensley**

Business Operations Manager,  
University of Auckland



**Blair Bethwaite**

Solutions Manager,  
University of Auckland



**Thomas Berger**

Product Manager,  
University of Auckland



**Fabrice Cantos**

HPC Operations Manager,  
NIWA



**Laura Casimiro**

Operations Coordinator,  
University of Auckland



**Brian Flaherty**

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