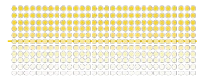
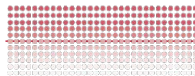
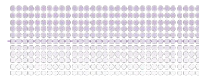


Insights into the new NeSI Platforms



Nancy Lin

New Zealand eScience
Infrastructure



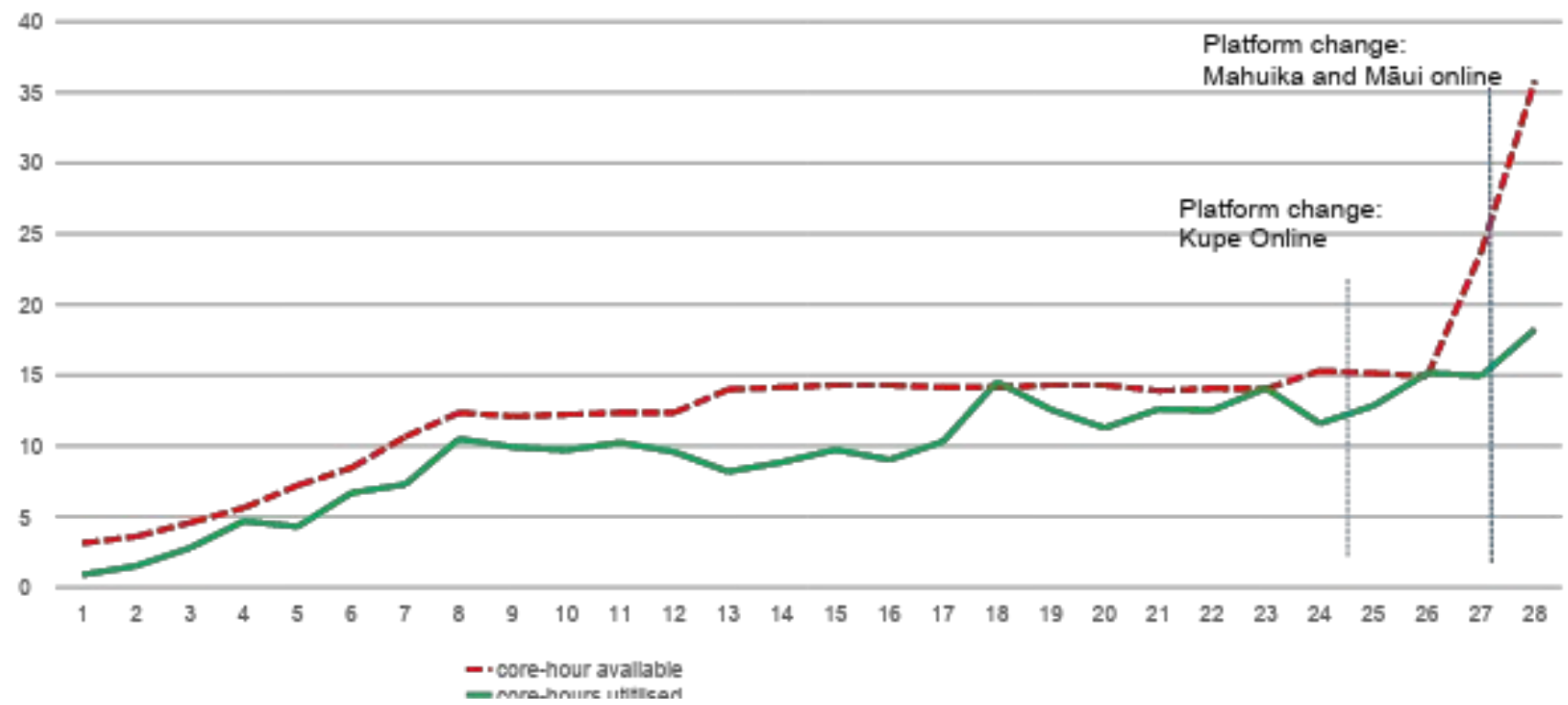
Introduction

- Increased capacity
- Usage trends
- Feedback on our new platforms

New Zealand eScience Infrastructure

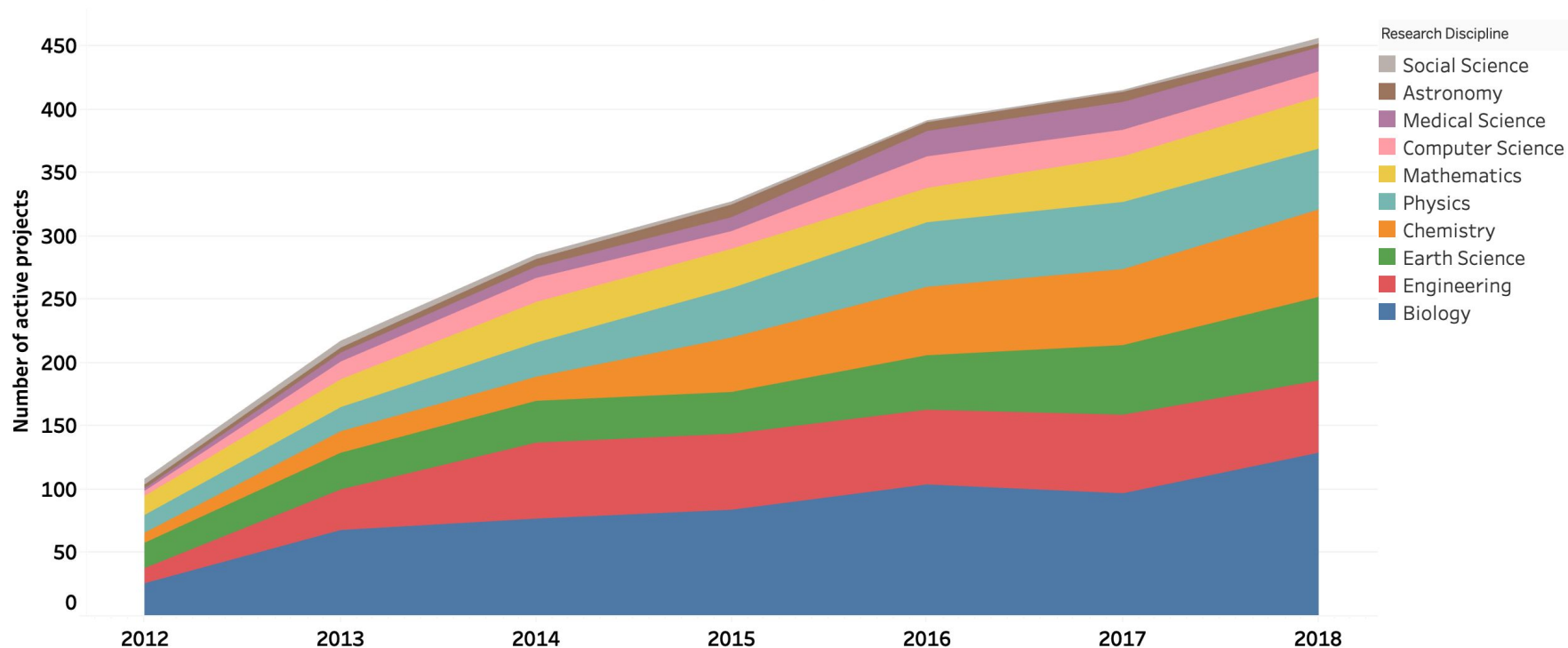


Capacity vs utilisation

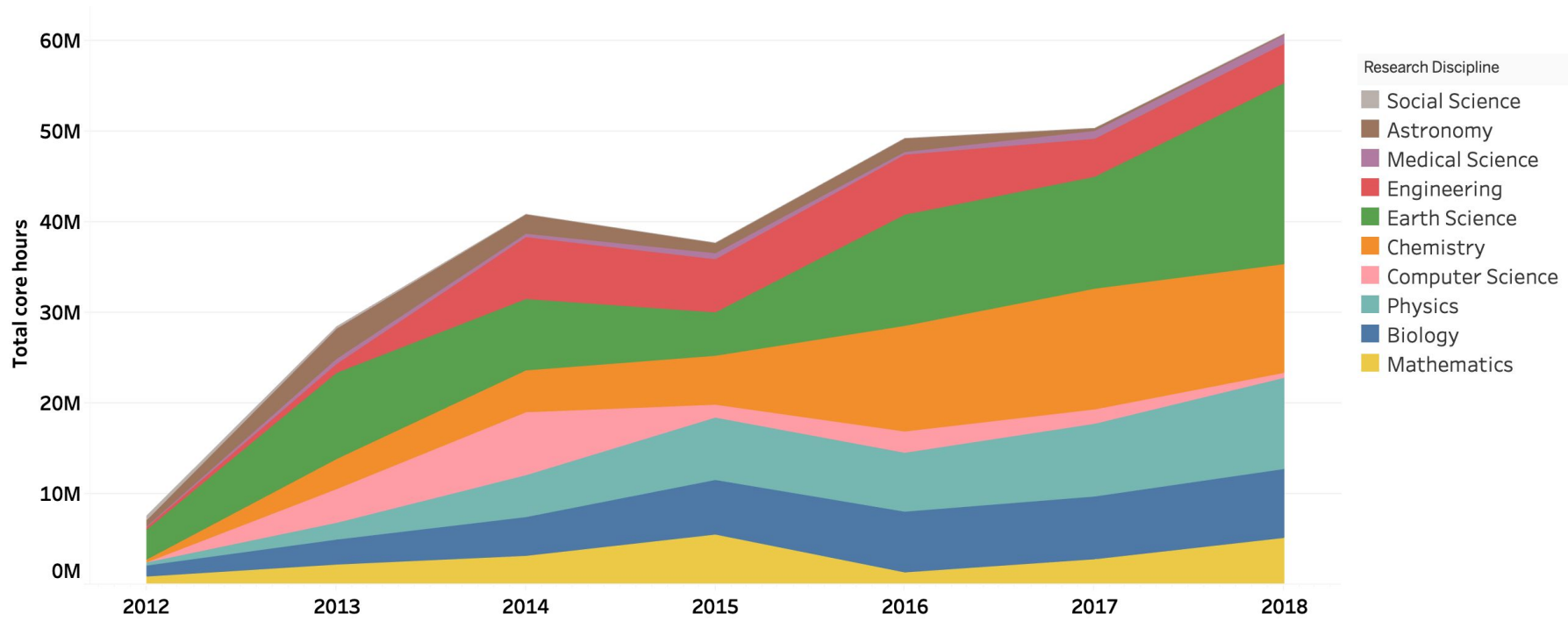


Research discipline

Number of Active Projects (grouped by Research Discipline)

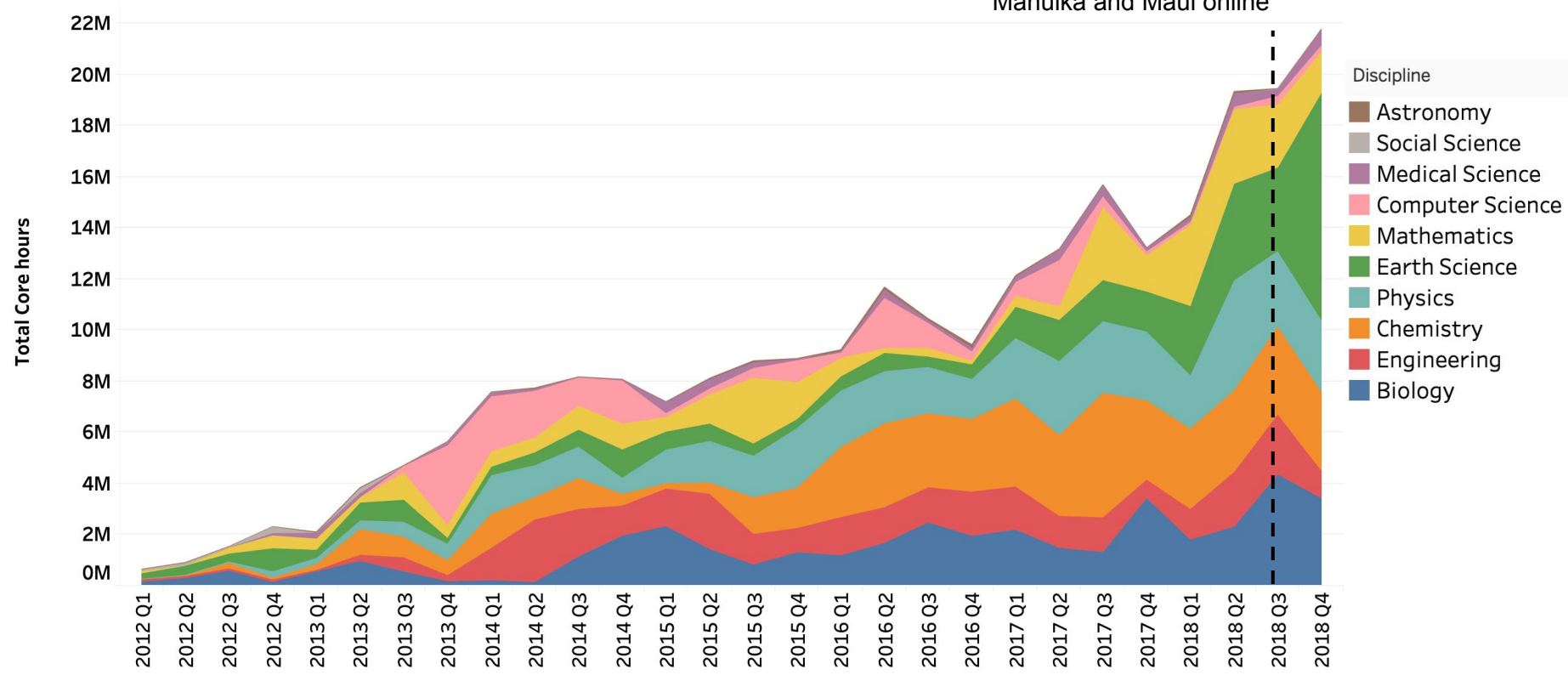


Core Hours Used (grouped by Research Discipline)

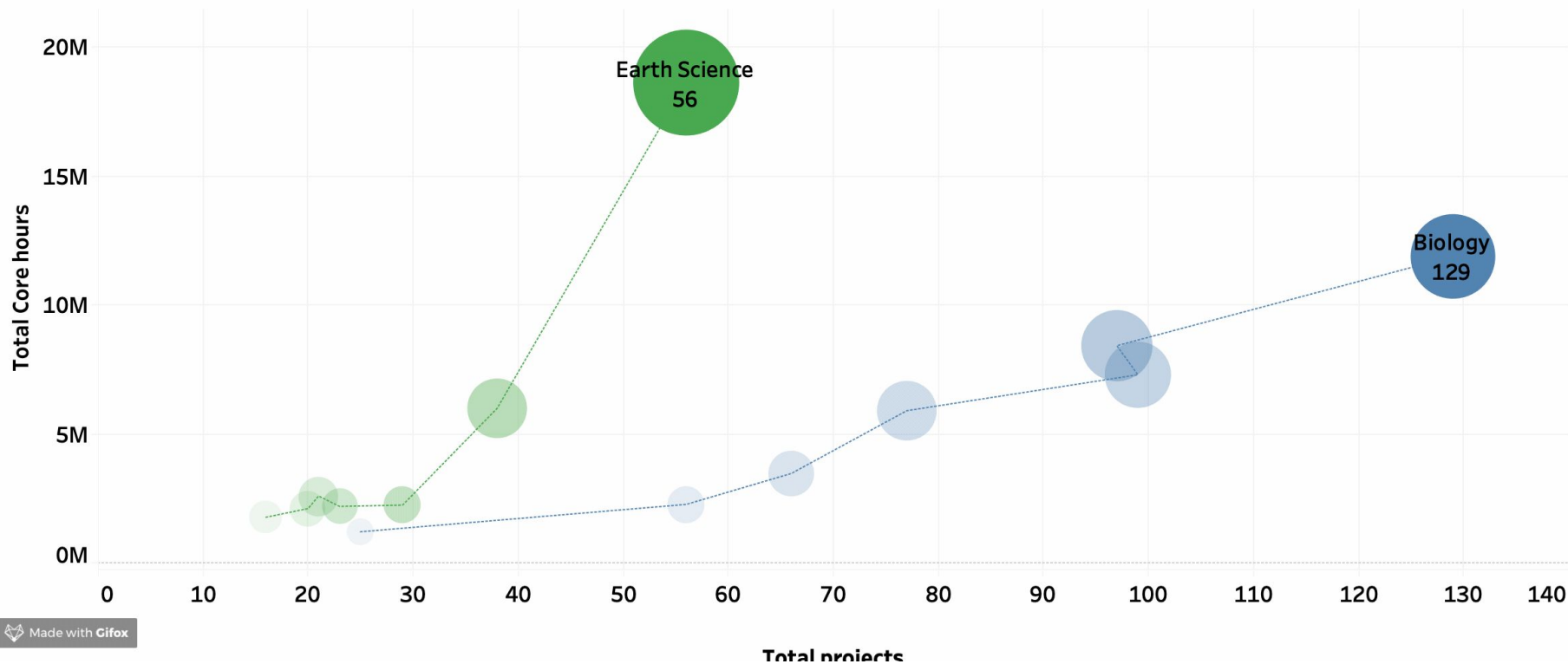


Core Hours Used (grouped by Research Discipline)

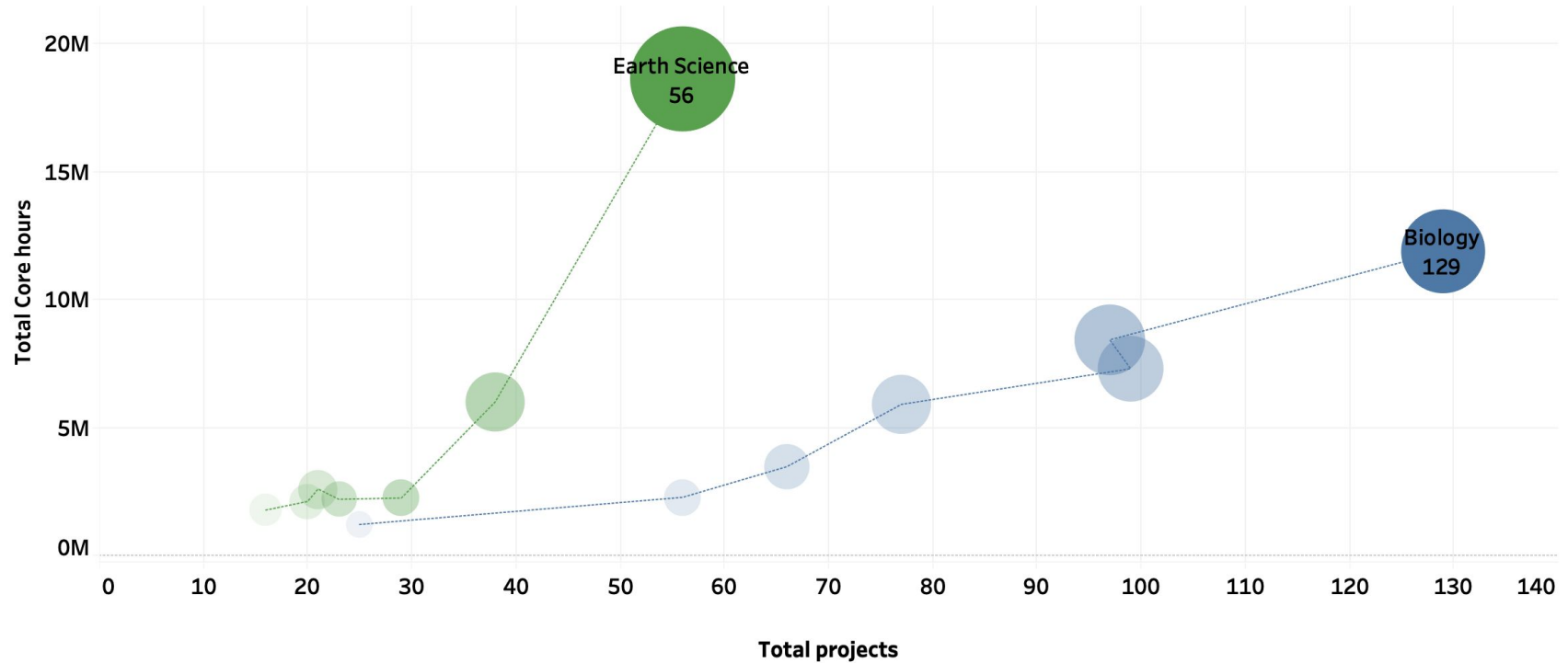
Platform change:
Mahuika and Māui online



Number of active projects and core hour usage(group by Research Discipline)- 2018



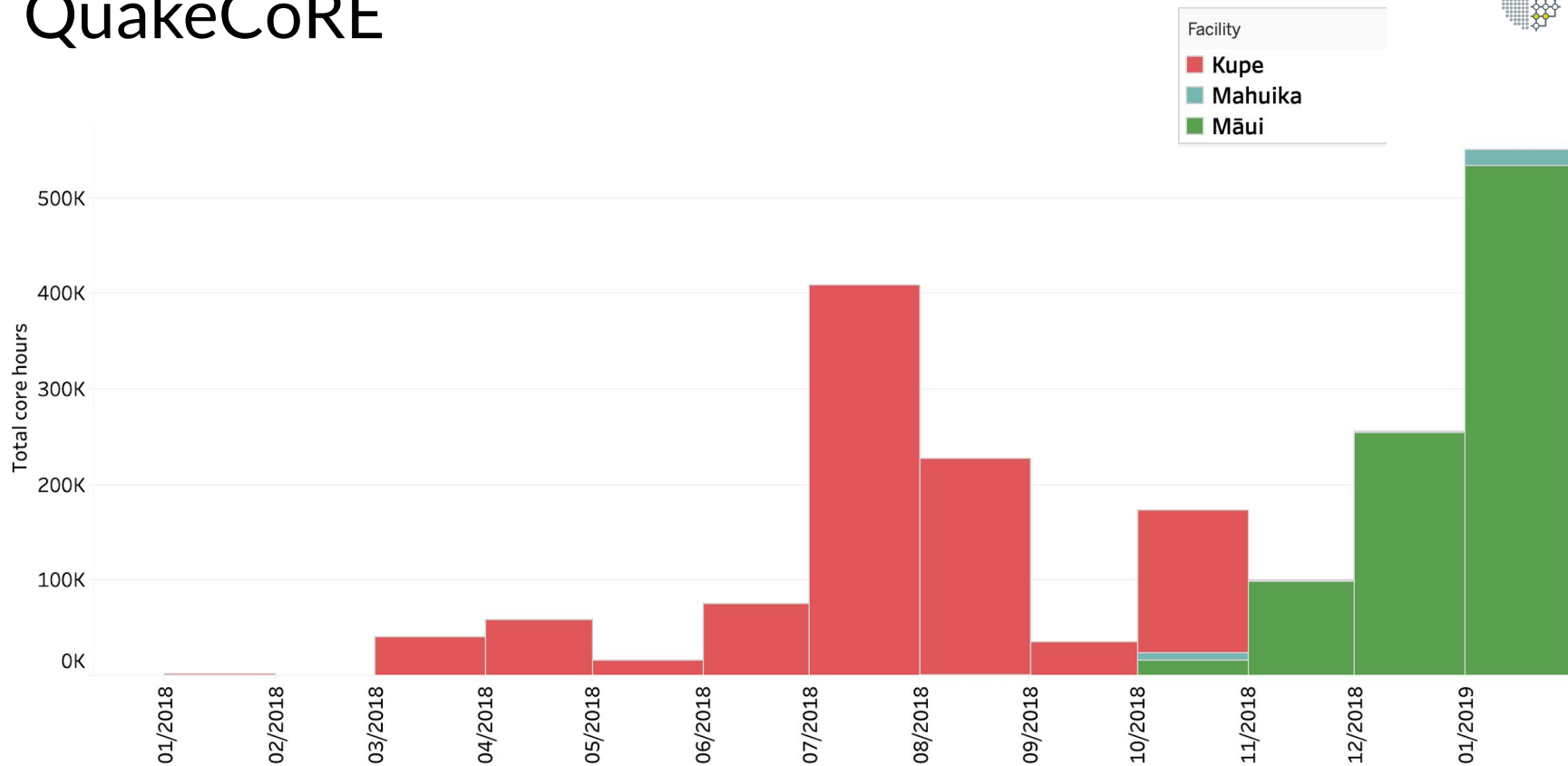
Number of active projects and core hour usage(group by Research Discipline)- 2018



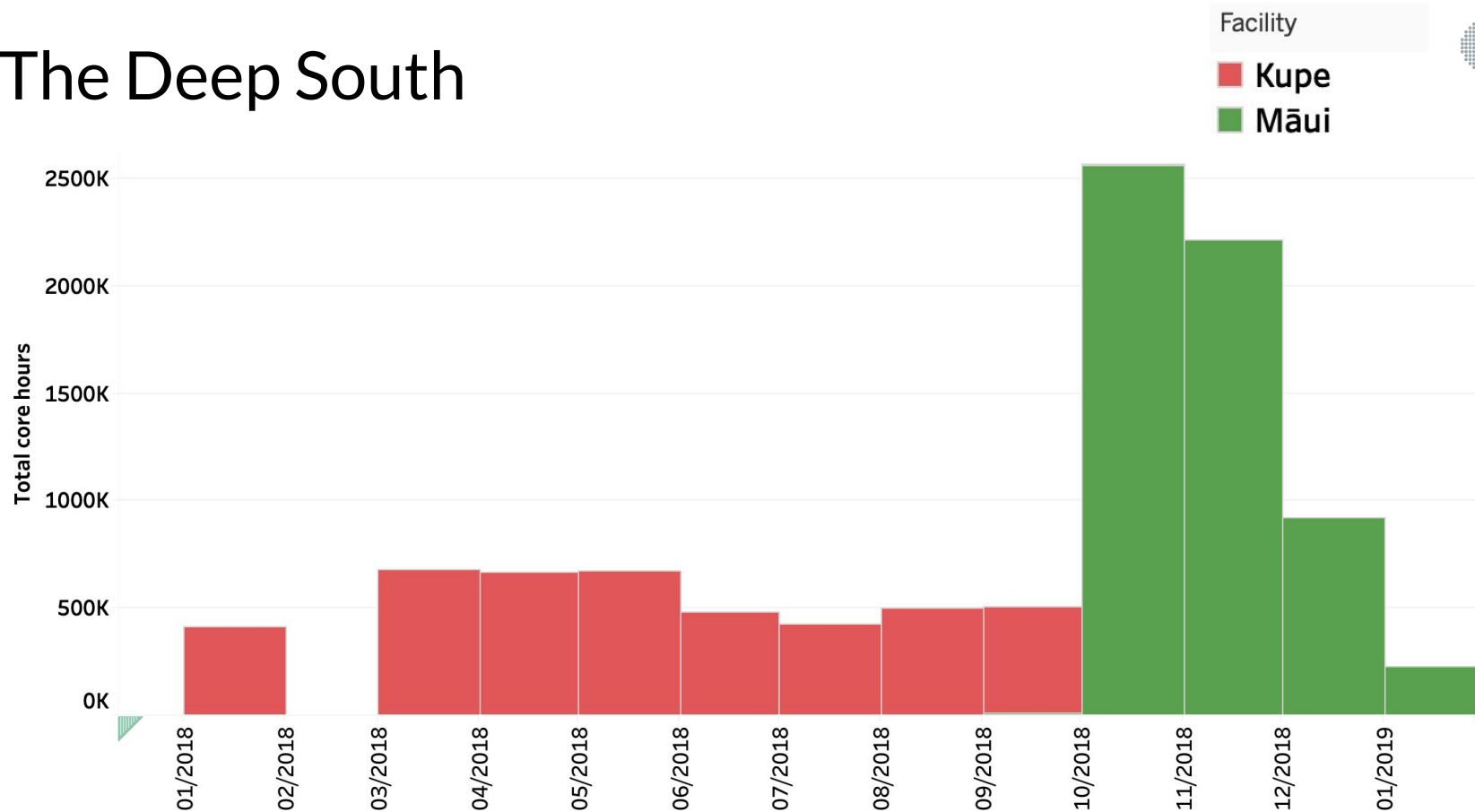
Research Programmes

- QuakeCoRE
- The Deep South

QuakeCoRE



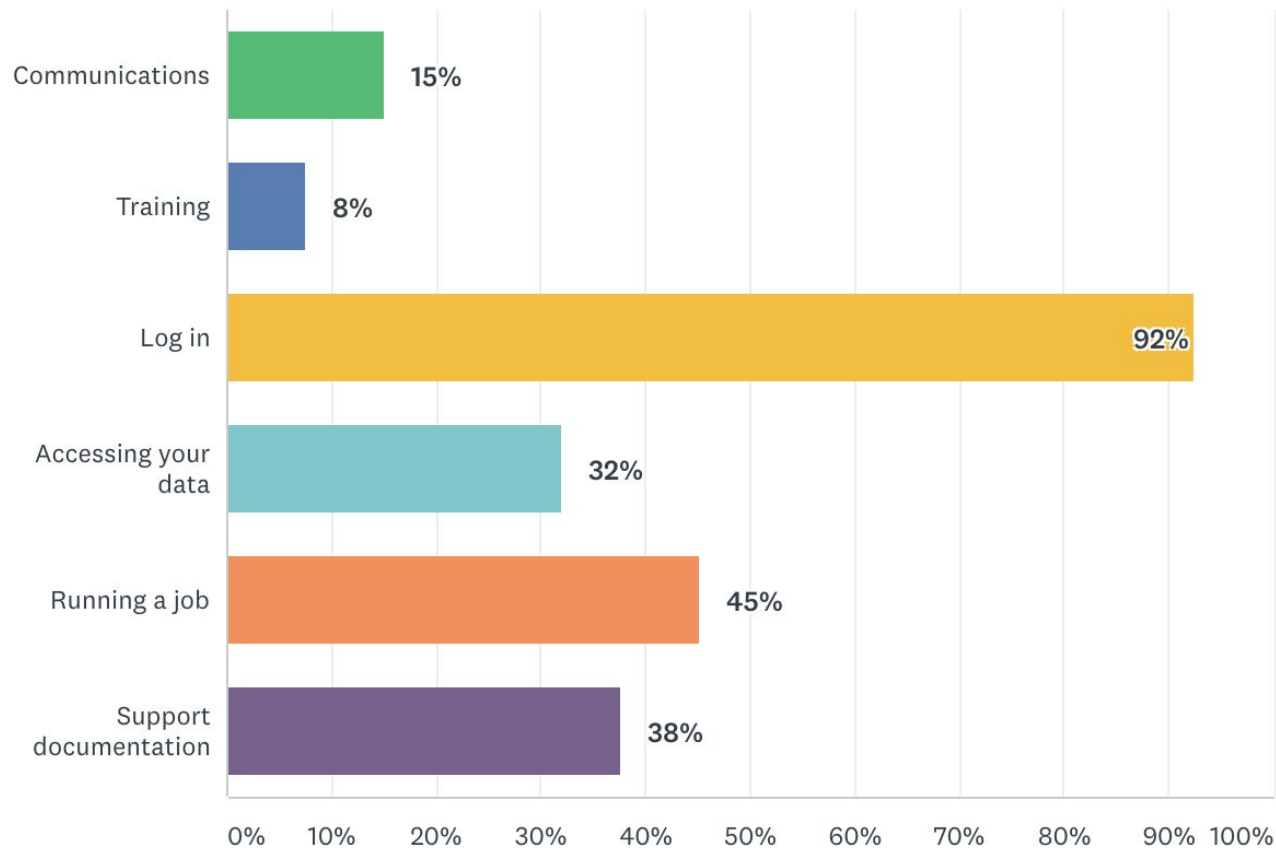
The Deep South



Feedback of user experience:

- Migration Survey
- Support tickets

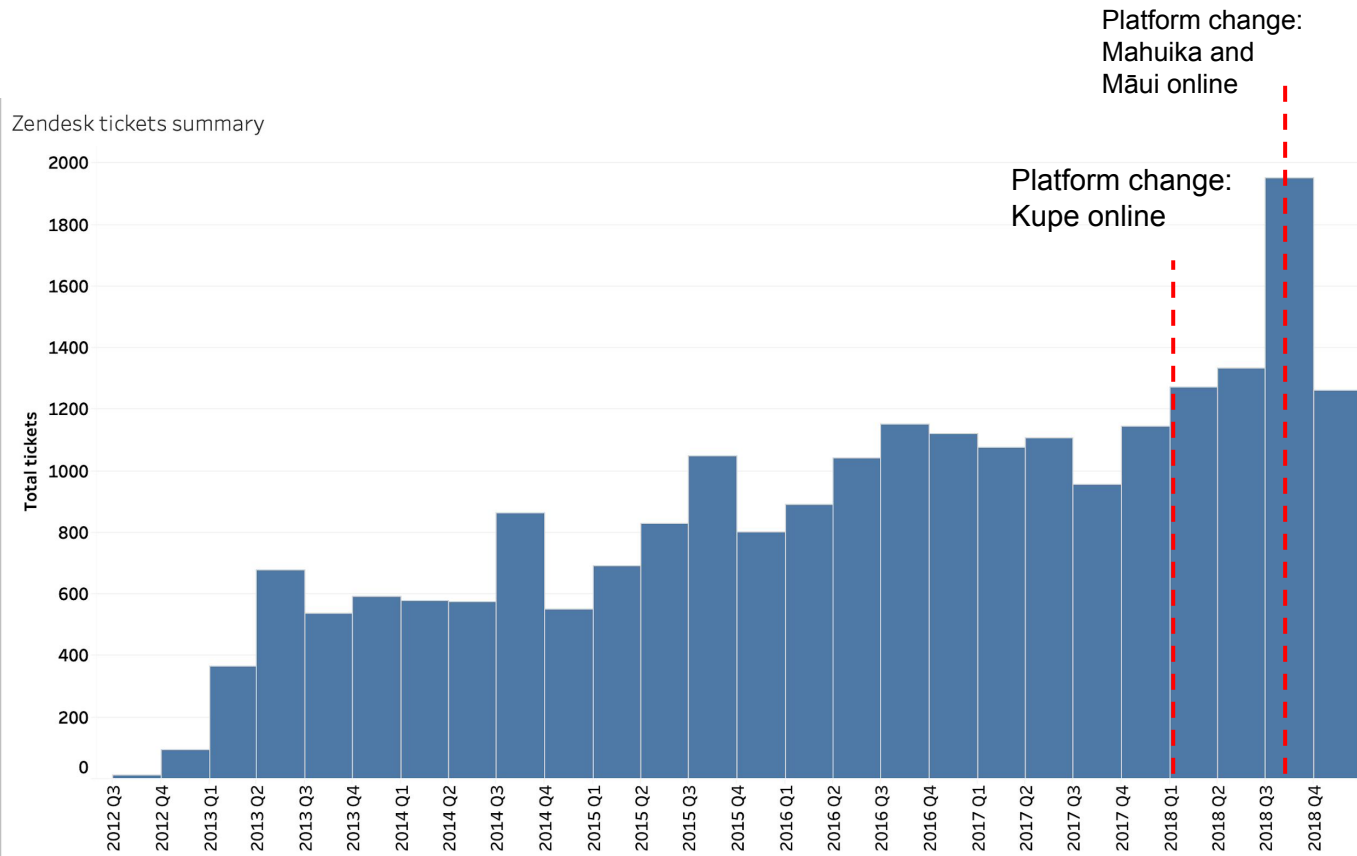
Issues with migration



Issue summary

- Trouble with login
 - Security
 - Access to support documentation and training sessions
 - Data Transfer
-

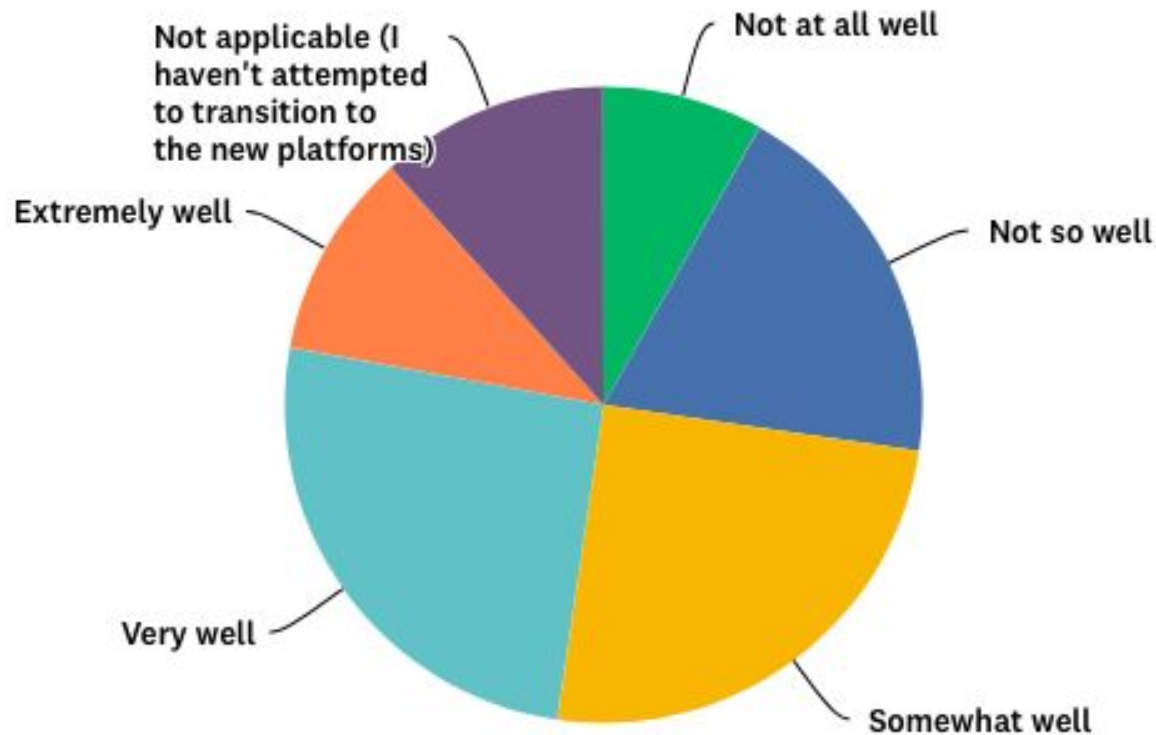
Support team tickets



Positive Feedback

- The new documentation is much better than ones before.
- I like the instruction pages, and look forward to using it in the immediate future
- I LOVE the new platform. So much faster
- It is always a good experience to work with NeSI and I would appreciate the support from NeSI team to help our problems.

How would
you rate
your
experience
transitioning
to the new
platforms



Summary

- Increased capacity
- Usage trends
- Feedback on our new platforms



Questions